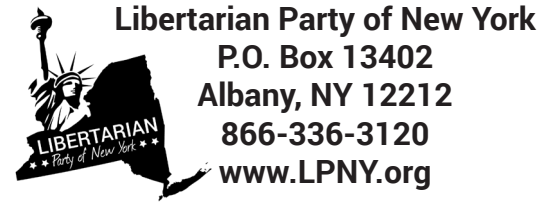


November 1, 2023



Dear Assemblymember/Senator,

A significant opportunity has emerged to navigate toward a safer and more considerate approach. In parallel to the Internal Revenue Service altering its approach to unexpected visits, it seems fitting for the New York State Department of Taxation and Finance to follow suit.

Consider this: a swift change in policy, effective immediately, speaks volumes about your priorities. This proposed new approach, highlighting safety and transparency, could prove mutually beneficial. It's a chance to re-define how you engage with taxpayers, fostering an environment that bridges the gap between your agency and the people you serve.

Now, don't get us wrong – we're all for seeing the Department of Taxation and Finance's doors closed, a place where stress and paperwork cease to exist. But unfortunately the wheels of bureaucracy must keep turning. In light of this, why not steer them towards a course that demonstrates your agency's grasp of contemporary realities and its consideration of public concerns?

Imagine the effect of dispatching personalized letters – extending an invitation to taxpayers, allowing them to schedule meetings on their terms. In the unlikely event that this transformative shift is entertained, it might have the potential to alleviate persistent doubts and extend a faint gesture towards the fraying fabric of trust – a vulnerability that continues to persist between governing bodies and the public. In this era of perpetual doubt and the fragility of trust, one could speculate that extending an olive branch might suggest a rare display of empathy and true comprehension.

Let's acknowledge that change often comes with challenges. However, it also presents opportunities. Should the department choose to embrace this shift, it wouldn't just involve adapting to the current landscape; it could potentially signify an attempt to reform the way taxation and finance are administered.

As times change, consider following the IRS's lead in altering your approach. Prioritize safety, transparency, and efficiency to reshape how you engage with taxpayers and bridge the gap between your agency and the public.

In Liberty,

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